

PRESS RELEASE

NEOSPERIENCE HEALTH REVOLUTIONIZES ELDERLY CARE WITH AI-POWERED VIRTUAL NURSE SOFIA

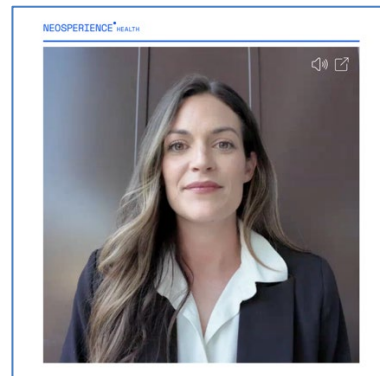
SUCCESSFUL TRIAL AT KORIAN LA CHENERAIE MARKS A NEW ERA IN PERSONALIZED HEALTHCARE

Milan, 23 January 2025 – In a groundbreaking development that promises to transform the landscape of elderly care, Neosperience Health has successfully trialed its virtual nurse powered by generative AI, SOFIA, at the prestigious Korian La Cheneraie nursing home in Lherm, Toulouse.

Empowering Care with Cutting-Edge AI

SOFIA represents a quantum leap in digital healthcare, leveraging state-of-the-art artificial intelligence and machine learning technologies to provide:

- Continuous, empathetic support to nurses and patients
- Enhanced quality of daily life for residents
- Significant operational efficiencies for healthcare staff



This trial aligns perfectly with Neosperience Health's mission to create empathetic, human-centered solutions through the power of technology, setting a new standard in the digital health market of more than \$250 billion projected for 2029.

Expert Oversight and Positive Outcomes

The trial, conducted under the expert supervision of Dr. Nicolas Homehr, President of CPTS Sud Toulousain and Co-Director of Impulsion Villa M Paris, has yielded exceptionally positive results:

- **Improved Patient Monitoring:** SOFIA's AI-driven capabilities support healthcare professionals as an interactive virtual assistant in various aspects of patient care. By providing real-time, context-aware information about patients' medications, treatment protocols, and overall health status, SOFIA helps nurses make informed real-time decisions, quickly and efficiently.
- **Certified Knowledge Retrieval:** The platform is engineered to operate within a tightly controlled, certified knowledge environment. This capability allows SOFIA to reference and retrieve information exclusively from sources specified by the healthcare provider, such as Korian. These sources can include predefined links, documents, and databases provided by Korian or established certified medical sources.
- **Personalized Patient Interaction:** Neosperience Health can provide a highly tailored approach to patient care, ensuring that every interaction is customized to meet the unique needs of each resident. By leveraging advanced AI, Neosperience Health can adapt to individual patient profiles, including their medical history, current treatments, and emotional state. It offers personalized responses to common patient queries, medication reminders, and health guidance, all while maintaining an empathetic tone that fosters trust and comfort.
- **Multichannel capabilities:** The solution interacts with patients and healthcare staff through various devices and platforms, including phones, smartphones, tablets, PCs, and smart speakers. This flexibility ensures that users can engage with SOFIA seamlessly across different interfaces, whether through text-based interactions, voice commands, or graphical displays. This makes the solution accessible to both patients and staff with not only varying levels of digital literacy but also according to the situation or use case. The empathic design ensures that each interaction feels human-centered, promoting a deep sense of care and support for patients. By offering omnichannel support, SOFIA not only enhances the care experience but also ensures that critical health information is always within easy reach, promoting continuous and effective patient management across all touchpoints.
- **Operational Efficiency:** Feedback from the nursing staff at Korian La Cheneraie has been overwhelmingly positive. The virtual nurse SOFIA was praised for its ease of use, responsiveness, and ability to provide timely support during daily operations. Nurses reported a reduction in their administrative burden, allowing more time for patient-centered care. The feedback aligns with Neosperience Health's goal of empowering healthcare professionals through AI-driven solutions that enhance efficiency and improve patient outcomes

Dr. Homehr commented, *"This initiative marks a pivotal step in integrating advanced digital health tools into our care processes. Neosperience Health has shown remarkable potential in enhancing both patient care and operational efficiency."*

A Glimpse into the Future of Healthcare

Davide Presutti, CEO of Neosperience Health, shared his excitement: *"The successful trial at Korian La Cheneraie is a showcase to Neosperience Health's ability to seamlessly integrate into complex healthcare environments. This reinforces our commitment to creating empathetic and personalized digital health tools that make a real difference in people's lives."*

Strategic Expansion on the Horizon

Building on this success, Neosperience Health is poised for strategic growth:

1. Expanded Deployment: Discussions are underway to extend the Neosperience Health platform presence across other Korian facilities and potentially to other locations within the Clariane Group.
2. Continuous Innovation: The company remains committed to pushing the boundaries of AI in healthcare.
3. Stock market listing: Neosperience Health is aiming for an IPO on the US stock market in a few months, raising money to finance its growth and offering its investors a unique opportunity to be part of the AI driven healthcare revolution.

Join the Healthcare Revolution

For investors and healthcare providers looking to be at the cutting edge of medical technology, Neosperience Health offers an unparalleled opportunity. Our innovative solutions, exemplified by SOFIA, are not just changing the face of elderly care – they're reshaping the entire healthcare landscape.

To learn more about how you can be part of this exciting journey, visit the website <https://neosperience.health/en/>

Neosperience Health S.p.A. *is an innovative startup of Neosperience Group in the emerging field of digital health. Its mission is to accommodate the needs of all stakeholders in a care pathway, supporting the creation of the doctor-patient relationship and optimizing the work of the clinical staff.*

Our technology suite, the Neosperience Health Platform, is designed to optimize the patient journey, provide an efficient flow of information, and enhance patient engagement during every step of the journey.

Our technology proposition is reinforced by an in-depth study of the dynamics between clinicians, patients, and caregivers, providing the platform with an empathic element that is essential to ensure a high-level user experience.

Neosperience Health currently serves renowned clients across healthcare, pharmaceutical, and related sectors, driving digital transformation with a focus on empathetic AI, at the forefront of creating the future of personalized, efficient, and compassionate healthcare.

Clariane Group: *a European pioneer in the care and support of vulnerable people for over twenty years., Korian, a brand of Clariane Group, specializes in elderly care, post-acute care, and healthcare facilities. Clariane's mission is to provide high-quality, personalized care across its network of facilities, including nursing homes, rehabilitation centers, and home care services.*

For more information about Clariane Group, visit: <https://www.clariane.com>

For more information about Korian, visit <https://www.korian.fr>.

*Neosperience, listed on Euronext Growth Milan, is a **software vendor** that has been a strategic partner in the digital transformation of companies for over twenty years. The solutions of **the Neosperience Cloud suite integrate Expert Systems, Machine Learning and Advanced Language Models (LLM)**, allowing companies to optimize operational processes, increase the value of existing customers and attract new ones, with a direct impact on revenues and margins. **A leader in applied AI**, Neosperience has supported hundreds of companies in addressing and seizing the opportunities of an ever-changing market, with a particular focus on high-growth **sectors such as retail, manufacturing, financial services and healthcare.***

www.neosperience.com

Further information:

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